

Overview

SteelBridge successfully assisted one of the most recognized healthcare-focused fund managers (AUM \$5 billion) to enhance their usage of eFront's FrontInvest platform. The client was challenged with proper reporting and quarterly close processing. By working directly with eFront's developers and client support team, SteelBridge was able to help the client effectively leverage FrontInvest's full accounting and reporting capabilities.

Client Challenge

- Client had limited resources and time to dedicate to managing the system enhancement and development process
- Need for further training material and process documentation so client could more fully use the FrontInvest system
- The Gross and Net IRR and Realized Gain and Loss reports needed modifications to meet client needs
- Manual booking items were created as temporary solutions for system items that were currently in development

SteelBridge Impact

- Managed eFront ticket submission and follow-up process to ensure critical items were being addressed
- Worked directly with eFront developers to deploy system-wide changes needed in FrontInvest
- Crafted business requirements for substantial FrontInvest enhancements specifically for the design of reports
- Processed over 30 tickets on behalf of the client to review and approve items waiting for release to production
- Tested reporting and other fixes as released by eFront saving valuable client time
- Trained client on several FrontInvest enhancements that were released in most recent version

Project Approach



Contact Us

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